

CVS RETAIL ISTPP

BRS CONTACT:

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IPE* SERVICE NAME:

"CVS Caremark ISTPP"

PROGRAM HIGHLIGHTS:

- The Bureaus of Rehabilitation Services (BRS) and Education and Services for the Blind (BESB) will prescreen candidates for this program based on the criteria that CVS has provided and candidates will apply on-line.
- The Kennedy Center (KC) Program Manager will provide CVS with first and last names of applicants along with the last four digits of their social security number.
- CVS will evaluate applications and will seek BRS/BESB Consumers who:
 - Possess a HS diploma or GED;
 - Are comfortable with technology (computers);
 - Do not a felony conviction;
 - Have (mostly) open availability;
 - Demonstrate Customer Service skills*; and
 - Convey ability to interact comfortably with customers and to promote CVS products or services to customers.*

*(*Desired worker traits that will be evaluated during the Work Evaluation segment.)*
- BRS/BESB and KC will do a preliminary background check in order to screen for felony convictions.
- Candidates selected for the training will move into the two-week Work Evaluation program.
- Work Evaluations will include some 'late night until closing' shifts so that KC can best identify which candidates are able to work evening shifts too.
- KES will provide a form for store managers to rate candidates after the evaluation period based on their observations (scale 1 to 10) which will factor into the selection of the candidates.
- Five candidates will be identified for the training.
- CVS will provide written or computer material (aka, Modules) which will serve as the basis for the classroom training.
- KC and BRS/BESB staff will partner with CVS to attend District Manager training sessions to conduct sensitivity training.
- CVS will work with KC and BRS/BESB in the event that, through this process, individuals are identified that can be directly hired for other jobs such as Pharmacy Technician or in Management positions, or may be hired through Working Interviews or OJT's.

*IPE – Individual Plan for Employment